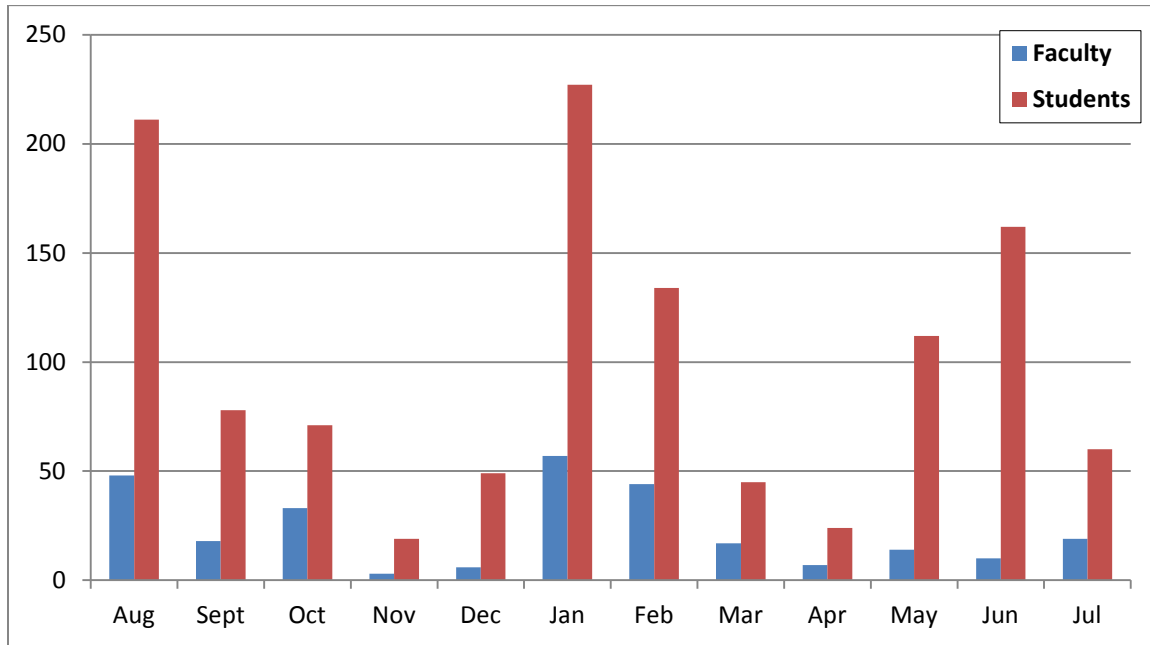


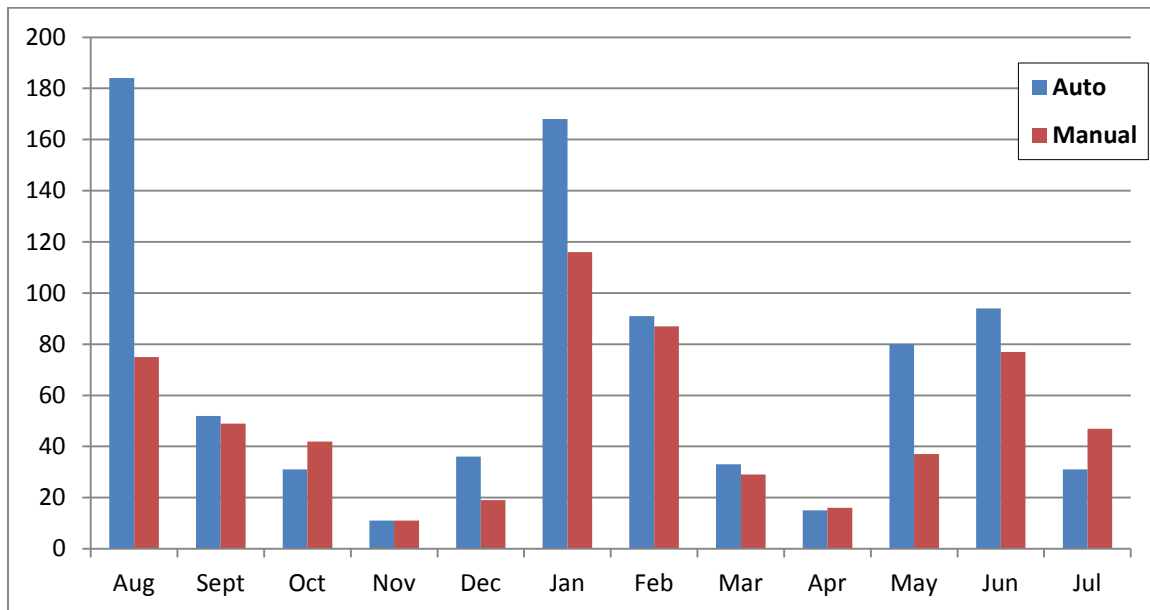
BB Assist 2010/11

Requests Submitted



Total Faculty	276	19%
Total Students	1192	81%

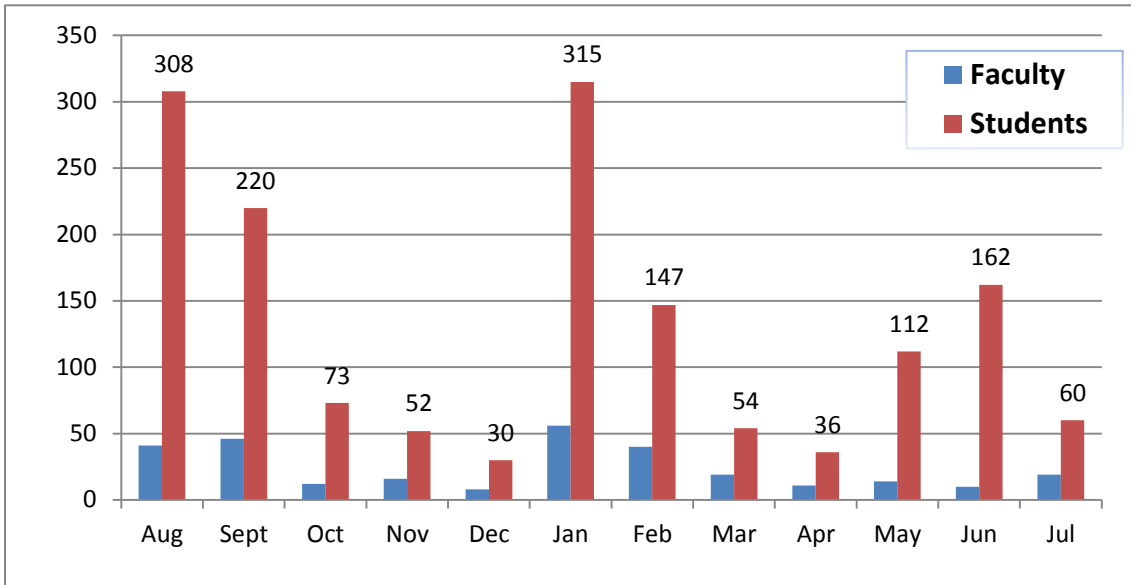
Responses Returned



Total Auto	921	59%
Total Students	648	41%

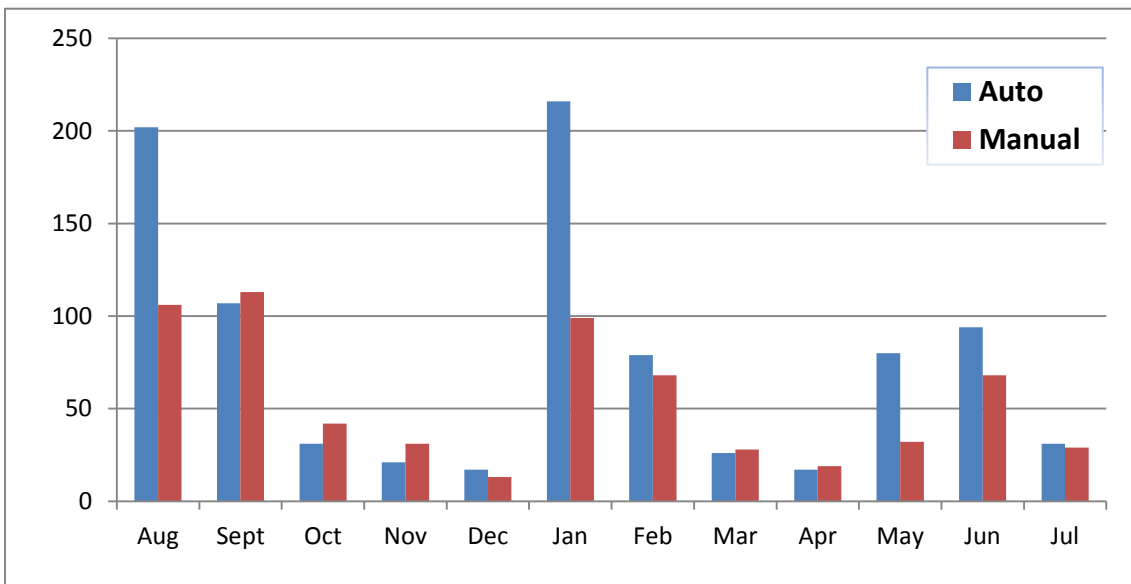
BB Assist 2009/10

Requests Submitted



Total Faculty	292	16%
Total Students	1569	84%

Responses Returned



Total Auto	921	59%
Total Manual	648	41%